



PACKAGING DELIVERY INFORMATION

Do you deliver?

Yes FREE to within 5 miles of the centre of Leighton Buzzard. We try to deliver within 48 hours.

How do the boxes arrive?

Flat and tied together.

Do you require a signature?

Yes ordinarily, but we will leave them in a pre-agreed location, e.g. porch, garage, neighbour. If the customer is not available and a signature not obtained, it is the customer's responsibility.

What if I leave my home / premises for a few moments?

Either call us or leave a note for our driver instructing them where to leave the goods. If not, we will leave a card and you can pick them up from the facility at your convenience.

Can I suggest an am or pm delivery time?

Of course we will try to accommodate your request but this may not always be possible. Oftentimes, we will deliver to domestic customers at night so as to ensure that they are in.

When should I order the packaging supplies?

As soon as possible. You need to start the packing process early, as it often takes longer than you think Or you might find you need extra boxes or realise that you need specialist boxes, such as clothes hanging boxes.

What is your returns policy?

If you wish to return the goods, you may bring them to the facility for a refund. We will only provide a refund on goods that have not been opened / used / remain in the original packing. This gives you the peace of mind to buy the appropriate amount of supplies without worrying about buying too much.

Please Note We only sell packaging supplies, we do not provide a packaging or removals service. We can however, recommend good local firms that do.